



# Find a care provider in your plan's network

A step-by-step guide for the plan you are considering



Having the right care provider for your needs is important for your overall health and well-being. Choosing one in your plan's network also helps save you money.

Our **Find Care** tool on **anthem.com** and the **Sydney<sup>SM</sup> Health** app helps you find doctors, hospitals, labs, and other healthcare providers in your plan's network.

If you use a healthcare provider or facility outside your plan's network, your part of the cost for care may be higher, and your care may not be covered, depending on the health plan you have.

You can search for care from anywhere with the **Sydney Health** app or follow the instructions on the next page to find care.



## We are here to help

If you have questions about finding care or need more information about your health plan, contact an Anthem Family Advocate at **844-614-3275**.



## Download Sydney Health

Scan the QR code with your phone's camera to download the **Sydney Health** app.



How to find care in your plan’s network online

1. Go to **anthem.com/find-care** or open the **Sydney Health** app.
2. Enter your Alpha Prefix in the *Enter Member ID Number or Prefix* box. Or, if viewing digitally, click the **Find Care** link in the right column.

State	Network	Alpha Prefix	URL
D.C., Maryland, N. Virginia	BlueChoice Adv Open Access (Select Network)	110	<a href="#">Find Care</a>
Florida	NetworkBlue (Select Network)	101	<a href="#">Find Care</a>
Georgia	Blue Open Access POS (Select Network)	108	<a href="#">Find Care</a>
Missouri	Preferred-Care Blue (KC) (Select Network)	102	<a href="#">Find Care</a>
Missouri - St. Louis	Blue Access Choice (St Louis) (Select Network)	103	<a href="#">Find Care</a>
New Hampshire	BlueChoice Open Access POS (Select Network)	114	<a href="#">Find Care</a>
New Jersey	Horizon Managed Care Network (Select Network)	104	<a href="#">Find Care</a>
Wisconsin	Blue Preferred POS (Select Network)	107	<a href="#">Find Care</a>
Utah	Traditional	903	<a href="#">Find Care</a>
All other states	National PPO (BlueCard PPO)	901	<a href="#">Find Care</a>

3. On the **Find Care** page, you can look for a provider nearby or search by their name.
4. Select a care provider from the list shown to see more details, such as:
- Specialties

• Gender

• Languages spoken

• Training

• A map of their office location

• Office phone number

<Sydney Health is offered through an arrangement with Carelon Digital Platforms, a separate company offering mobile application services on behalf of your health plan.>  
<Engage is the trade name of Castlight, Inc., a separate and independent company offering care management services on behalf of your health plan.>  
<Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. In Connecticut: Anthem Health Plans, Inc. In Georgia: Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc., dba HMO Nevada. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fairfax, the Town of Vienna, and the area east of State Route 123. In Wisconsin: Blue Cross Blue Shield of Wisconsin (BCBSWI), underwrites or administers PPO and indemnity policies and underwrites the out of network benefits in POS policies offered by CompCare Health Services Insurance Corporation (CompCare) or Wisconsin Collaborative Insurance Corporation (WCIC). CompCare underwrites or administers HMO or POS policies; WCIC underwrites or administers Well Priority HMO or POS policies. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.>